ShopSite Knowledgebase

May 2, 2013 email from WorldPay regarding changes to transaction URLs as of May 30, 2013

Product: ALL
Version: ShopSite 11 sp2 r5.1 and earlier
Platform: ALL
I received an email notification from WorldPay that on May 30th, 2013, they would be making changes to the domains used to access their production environment and test environment. Does this affect my ShopSite? Is there anything that I need to do?
Yes, this will affect ShopSite's integration with WorldPay. The current version of ShopSite, ShopSite 11 sp2 r5.1, and earlier access the the WorldPay production servers using the domain 'secure.wp3.rbsworldpay.com', which, according to the WorldPay email, will be incorrect after 30th of May, 2013.
Future versions of ShopSite will be modified to use the new 'secure.worldpay.com' domain by default. In ShopSite 11 sp2 r5.1 and earlier to continue to use the WorldPay functionality in ShopSite after May 30th, 2013 you will need to edit the worldpay.aa settings file in your store's ShopSite Data Directory (you can find the path to this Data Directory listed at the bottom of the Preferences -> Hosting Service menu in your ShopSite backoffice) and change the following line:
HOST: secure.wp3.rbsworldpay.com
to:
HOST: secure.worldpay.com
This change is all that is required for ShopSite to access the WorldPay production servers at the new domain name. ShopSite does not currently have an option to use the WorldPay test environment, although that option may be added in the future.
A portion of the email sent by WorldPay is as follows:
---- From: WorldPay (customerservices@worldpay.com) Date: 2 May 2013 Subject: Reminder - Please read and action ** *Reminder - Please read and action* Dear Customer, We emailed you in late November 2012 and again in early February 2013, to let you know that we ll be making an upgrade to our systems. As part of this upgrade, you may need to make a few changes to the way you connect to us, to ensure your payments and notifications continue to run smoothly. *We ve been in touch with many of you recently and understand that additional time would be helpful to make the necessary technical updates. We have therefore extended the deadline to make the changes by four weeks, until 30 May 2013. * Please ensure that you, or your web developer, read the below information carefully and action the changes where needed. *What you need to do* 1. If you use IP addresses instead of domain names to submit: http, XML or Remote Administration requests to WorldPay, please switch your connection to use domain-name-based URLs instead: *If you use HTML form posts:* Test environment: https://secure-test.worldpay.com/wcc/purchase Production environment: https://secure.worldpay.com/wcc/purchase *If you use XML requests:* Test environment: https://secure-test.worldpay.com/jsp/merchant/xml/paymentService.jsp Production environment: https://secure.worldpay.com/jsp/merchant/xml/paymentService.jsp *If you use Remote Administration:* Test environment: https://secure-test.worldpay.com/wcc/iadmin Production environment: https://secure.worldpay.com/wcc/iadmin 2. If your system receives automatic updates from WorldPay when shoppers make payments on your website or by telephone (i.e. call-backs) and you choose to restrict domain names, please ensure that you are using the following domain names: **.outbound.worldpay.com *.worldpay.com * *Note* Please do not delete the IP addresses you currently permit for WorldPay. 3. If your website or internet connection is restricted, you will need to speak to your technical contacts that control your Domain Name Service (DNS). You will need to ensure that they are aware of the above information, refresh the DNS cache and confirm that references to rbsworldpay.com and wp3.rbsworldpay.com are replaced with worldpay.com. *Why do you need to make these changes?* WorldPay is making a significant investment in product development, next generation technology and expanding our global market coverage. As part of this investment, we are upgrading our platform and moving it to our new data centre and will therefore be changing some of the IP addresses from which we send updates. *Contact us* If you would like more

information on how your WorldPay account could be affected by these changes, please contact our Technical Support team on +44 (0)870 366 1233 selecting option 5 for Technical Support, or email support@worldpay.com. Thank you for your support. This mail is distributed by WorldPay. Further help is available on our website at www.worldpay.com/support/bg

https://support.shopsite.com/KBase/questions/2553/