ShopSite Knowledgebase

Notification from FedEx regarding discontinuation of FedEx Ship Manager APIs after May 31, 2012

Product: Manager and Pro
Version: ShopSite 8.1 through 10 sp1
Platform: ALL
I received an email and/or snail-mail notification from Federal Express that after May 31, 2012 the FedEx Ship Manager API that I am using will be shut down/discontinued/retired. Does this affect my ShopSite? Is there anything that I need to do?
This will affect ShopSite 8.1 through 10 sp1, which used the FedEx Ship Manager API which is being discontinued. ShopSite 10 sp2 (which was released in July of 2010) and newer use FedEx's new Web Services system which is NOT being discontinued, so upgrading to this version or newer will resolve/prevent this issue in ShopSite.
Merchants using FedEx shipping in ShopSite 8.1 through 10 sp1 should contact their ShopSite reseller/hosting provider to request that they upgrade their ShopSite to version 10 sp2 or to the latest ShopSite version. Merchants that are no longer hosted with a ShopSite partner can contact ShopSite by using this form: http://www.shopsite.com/help/contact/info.html

https://support.shopsite.com/KBase/questions/2544/