

ShopSite Knowledgebase

v10 r7 maintenance release fixes some problems with v10 r6 and earlier v10 versions

Product: ALL

Version: v10 r6x and earlier v10 editions

Platform: Linux, FreeBSD, Solaris SPARC

I have ShopSite v10 r6x or an earlier version of ShopSite v10 and am experiencing some technical problems, are there any patches or new releases available?

Yes, maintenance release v10 r7 is now available.

This maintenance release rolls in all fixes in the patches released for v10 r6 (see Solution 2514) and additionally addresses the issues listed below:

SHOPPING CART:

- * fixes additional issues processing 3D-Secure credit card payments via the Protix payment gateway caused by the gateway returning data with different kinds of delimiters within the same response.
- * fixes an issue with the tax-by-zip tax method where no shipping methods that require zip (such as FedEx, UPS, and USPS) are enabled. A shopper may not have tax calculated for their order if they have JavaScript turned off and do not enter their zip code on the initial shopping cart screen.
- * fixes an issue where ShopSite coupons may not be applied to the order when the coupon code is entered from Google Checkout.
- * fixes an issue with Google Analytics not tracking a shopper as the same shopper if the shopping cart changes domain names from the initial shopping cart screen to the SSL-secured checkout screen. This would also cause the referral/source tracking of the completed e-commerce transaction to all appear as if all shoppers came from the domain of the regular shopping cart screen instead of the location they actually came from before entering the merchant's site.

BACKOFFICE:

- * fixes a potential issue with the Search Logging Details page where an error message similar to "Query failed: near "SaY": syntax error(1)" could appear (and prevent the display of the Search Logging Details) if the merchant sets the 'Results per page' pull-down to the ALL option.
- * fixes an issue with the Rewards feature that could cause an error message similar to "Request-URI Too Large, The requested URL's length exceeds the capacity limit for this server". This could occur when attempting to edit the products assigned to a Category that had several thousand products assigned to it.

<https://support.shopsite.com/KBase/questions/2515/>