

ShopSite Knowledgebase

group of patches fixes some problems with v10 r6 and earlier

Product: ALL

Version: v10 r6 and earlier v10 revs

Platform: Linux, FreeBSD

I have ShopSite v10 r6 or earlier hosted on a Linux or FreeBSD server and am experiencing some technical problems, are there any patches or new releases available?

Yes, a group of patches for v10 r6 on Linux and FreeBSD is now available. If you have an earlier version of v10, please upgrade to v10 r6 before applying these patches. These patch files address the issues listed below:

FILES:

thankyou.cgi

- * Fixed an issue where stores using the PayPal Payflow Pro credit card gateway with the Buyer Authentication feature enabled would receive the error message similar to "Required payment processing parameter missing <!-- ClientApp: fatalerror -->" in the shopping cart when shoppers attempt to finalize credit card orders.

- * Fixed an issue where stores using the PayPal Payflow Pro credit card gateway could have some shoppers whose orders were initially declined not able to re-submit their order with new information because the new Payflow Pro v4 interface requires a transaction ID to be updated with each new transaction.

- * Fixed an issue where stores using the PayPal Payflow Pro gateway with Reject on AVS, AVS ZIP, or CVV2 failure options enabled would have the Authorization or Sale transactions that failed these checks remain as valid transactions in their Payflow Pro account without being voided.

- * Fixes an issue where stores using the Protx payment gateway with the 3D Secure options enabled could receive internal server errors when shoppers using 3D Secure-enabled cards attempted to finalize their credit card purchase.

order.cgi

- * Fixed an issue with stores using Google Checkout and a Custom Shipping Add-on that may have caused shipping rates in Google Checkout to remain at \$999.99 because the Custom Shipping Add-on is being invoked before it has been configured properly to work with Google Checkout.

- * Fixed an issue where stores using the Tax by Zip tax method and have not yet selected a country for the tax to apply to (new option in v10) would have the Country selection in the shopping cart set back to United States when the shopper recalculates or goes to the Checkout menu.

- * Fixed an issue where mailed Gift Certificates were not included in the shipping calculations although they had had been configured to be included in shipping calculations by the merchant in the Merchandising -> Gift Certificates -> Configure menu. Also requires libsscommon.so.1

libsscommon.so.1

- * Fixed an issue where the Free Shipping option would not display if the store is configured to use the new 'By Shipping Carrier' display option for shipping but does not also have one of the ShopSite Shipping Rate Calculations shipping methods enabled.

- * Fixed an issue where mailed Gift Certificates were not included in the shipping calculations although they had had been configured to be included in shipping calculations by the merchant in the Merchandising -> Gift Certificates -> Configure menu. Also requires order.cgi

wizard.cgi

- * Fixed an issue with the filename extensions not being retained on add to cart images uploaded via the wizard's new OrderAnywhere option.

The patch files are located on the ShopSite partners FTP site in the [your_OS]/v10-r6/patch/ directory, please contact your ShopSite reseller so that they can download and apply these patches for you.

<https://support.shopsite.com/KBase/questions/2514/>