ShopSite Knowledgebase

Can't download orders in QuickBooks .iif format in ShopSite v8.3

Product: Manager and Pro
Version: v8.3
Platform: Linux, FreeBSD
I have ShopSite v8.3 and when I try to download my orders in QuickBooks .iif format the resulting download file is either blank, or only contains orders from prior to the v8.3 upgrade. Is there a resolution for this?
Solution ID: S5523
Yes, a new orderhandler.cgi patch is available for ShopSite v8.3 on Linux and FreeBSD that will resolve this. The patch file is located on the ShopSite partners FTP site in the [your_os]/v8.3/patch/ directory, so please contact your ShopSite reseller so that they can download and apply this patch for you.
Note that the fix in this patch will also be included in all future maintenance releases and new versions.

https://support.shopsite.com/KBase/questions/2506/