ShopSite Knowledgebase

coupon amount not being deducted from taxable amount

Product: Pro
Version: v7.1.1
Platform: ALL
I have ShopSite Pro v7.1, v7.1.0, or v7.1.1 and when a shopper who is being charged tax uses a coupon in their order, the tax is based on the amount before the coupon discount instead of after the coupon discount is taken, is there a solution?
Solution ID: S5498
Yes, a patch has been released for ShopSite v7.1.1 which resolves this problem. If you have v7.1 or v7.1.0 you will need to upgrade to the v7.1.1 maintenance release before applying this patch.
The patch file is located on the ShopSite partners FTP site in the [your_os]/v7.1.1/patch/ directory, so please contact your ShopSite reseller so that they can download and apply this patch for you.
The patch file to get to resolve this issue is:
order.cgi
This patch needs to replace the file of the same name in the Shoppping Cart CGI Directory (this directory is usually named 'sc' or 'sb').
Solution ID: S5498
This issue has also been resolved in the newer v7.1.2 maintenance release, see kbase solution S5501

https://support.shopsite.com/KBase/questions/2489/