

## **ShopSite Knowledgebase**

### **Why can't I search for a product with an apostrophe (') or other special characters in the title?**

Product: SC + TX

Version: 5.0.1 and earlier

Platform: ALL

"Bob's Book" is the name of one of my products. When using the search field in my ShopSite generated store pages, I try searching for:

Bob's Book

Bob's

Bobs Book

Bobs

I get a message that says "No products for the search:". However, when I try searching for:

Bob Book

Bob

it returns the correct product. Why is that?Solution ID: S05283

The search function may interpret some special characters as a space. When this happens, it displays "no products" as the result for that search. The apostrophe (') is one known example of this.

This has been submitted as a problem report to the developers and will be corrected in future releases.

Solution ID: S05283

<https://support.shopsite.com/KBase/questions/2452/>