ShopSite Knowledgebase

Configuring payment gateways to settle funds at time of order

Product: ShopSite SC
Version: All
OS: All
How can I set up the ShopSite-integrated payment gateway options in such a way that when shoppers click on Finalize Order, I get the funds transferred/settled to my account without going through ShopSite's "Bill Order" process?Solution ID: S04761
This solution applies to ShopSite v6.x and newer:
ShopSite v6 will allow you to specify the transaction types for all of the ShopSite-integrated payment gateways (excluding CyberCash, whose transaction configuration is still done in the CyberCash account configuration as mentioned in Solution 2).
For information on the various transaction types for your gateway, please see the online context-sensitive help for your gateway by going to Commerce Setup -> Payment -> Configure Processor and clicking the red '?' in the upper righthand end of the ShopSite navbar.
Solution ID: S04761
This solution applies to ShopSite v5.x and earlier:
Shopsite v5.x only does the authorization and reservation of funds for the amount of the order at the time of purchase. You would then use the Orders -> Bill Order mechanism to capture the funds from the ShopSite back office.
This is NOT configurable, with the exception of the CyberCash gateway.
CyberCash has a setting through their E-commerce Services Manager interface which will let you set the transaction type settings to anything you want, including auto-capture. This is not possible with the Signio/Verisign, Authorize.net, ECX, or ClickPay gateways.
Most of these payment gateways also provide a merchant web interface through which you can see the transactions sent to them from ShopSite and bill them from within that interface.
Third party programs that have interfaced with the payment gateways (such as Stone Edge's Order Manager) can often also do the settlement of funds using the authorization codes provided by ShopSite in the Order Download file.

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