

## ShopSite Knowledgebase

### **Clicking Checkout displays 'Invalid Payment Type' or 'bad value for paytype'**

Product: ShopSite SC

Version: 6.0 through 6.1.1

OS: UNIX OS's (Linux, Solaris, FreeBSD, BSDi, IRIX)

Some of my shoppers get an 'Invalid Payment Type' or 'bad value for paytype' error message at the bottom of the checkout screen when when they are trying to checkout, and they can't complete their order. Sometimes the checkout screen also shows no products. Why is this and what can I do?Solution ID: S5460

If the store is using Frames AND the checkout is at a different domain AND the shopper is using Internet Explorer v6.x this problem could occur.

ShopSite v6.1.1 merchants should obtain patches from the shopsite ftp site for the shopping cart CGIs (program files). The patches should only be applied to v6.1.1. Merchants running earlier versions such as 6.0 should first upgrade to 6.1.1 and then apply the patches.

Linux, Solaris/SPARC, and FreeBSD servers will need the following files:

order.cgi

thankyou.cgi

libsscommon.so.1

Irix, and BSDI servers will need the following files:

order.cgi

billing.cgi

thankyou.cgi

ref.cgi

Note that ShopSite v6.2 already has the appropriate fixes and does not need to be patched.

Also note that new versions of other browsers (Netscape, Mozilla, Opera, etc) that add the same type of security policies regarding cookies from frames as Internet Explorer v6.0 has added, may also experience the same problem until the patch is applied.

<https://support.shopsite.com/KBase/questions/2421/>