ShopSite Knowledgebase

Why am I getting a frame within a frame when I try to insert a master View Cart button in my store pages?

Product: SC
Version: 5.0 and earlier
Platform: ALL
I'm building my store with frames. I've inserted a View Cart button in my external frame. However, when a buyer uses it and then uses Return to Shopping, they get a frame within a frame. What can I do to avoid this?Solution ID: S04637
The Continue Shopping option is configured to behave the same way independent of whether it is accessed by either the Add to Cart or View Cart buttons. This is configured under Commerce Setup > Order System. In order to insert a View Cart button that doesn't create the additional frame, the Add to Cart and View Cart configurations would need to be configured differently.
If you do not want the View Cart option next to every product, consider inserting it into the page header or footer (configured under Preferences > Page Header and Footer). This will display it once on each page inside the frame and will avoid the tiling effect when the buyer returns to the store.
An enhancement request has been submitted to consider expanding this capability in future versions of ShopSite. For details on enhancement requests, see solution S04151.
Solution ID: S04637

https://support.shopsite.com/KBase/questions/2419/