ShopSite Knowledgebase

The Reports program (stathandler.cgi) is very slow

Going to the ShopSite Reports tab (typically cgi-bin/ss/stathandler.cgi) is very slow.Solution ID: S04608
There are two log files in use: Web Server's access log, and a 'store log', which is in the data/stats subdirectory.
Try 'emptying out' the store log directory by clicking on 'Clear Store Log'.

https://support.shopsite.com/KBase/questions/2416/