

ShopSite Knowledgebase

Problems downloading orders using SSL / https (orderhandler.cgi and database.cgi patches).

Product: SC

Version: 5.0

Platform: Unix

I've enabled SSL to permit secure order download in ShopSite. However, I get a warning prompt when attempting to download my orders in 5.0. Solution ID: S04388

Two patches, orderhandler.cgi and database.cgi, are available at shopsite.com. When applied together, they will resolve this issue. They should replace the existing files in the ShopSite ss directory.

A link to the latest information for obtaining and applying ShopSite patches may be found in S03704.

<https://support.shopsite.com/KBase/questions/2400/>