ShopSite Knowledgebase

Going to Payment Configuration Produces Server Error

Product: Shopsite SC
Version: Any
Platform: Any (UNIX or NT)
As the ShopSite merchant, going to the Payment Configuration page in the back office (ss/payconfig.cgi) causes a Server Error to appear on the screen.
Server Error
This server has encountered an internal error which prevents it from fulfilling your request. The most likely cause is a
misconfiguration. Please ask the administrator to look for messages in the server's error log. Solution ID: S04238
For this error, the ShopSite administrator/UNIX administrator has to check if the global.aa file exists in the ShopSite directory.

https://support.shopsite.com/KBase/questions/2387/