ShopSite Knowledgebase

Why am I getting an "Unable to open destination file:" error when trying to publish my Custom Pages with FrontPage? (regen.cgi patch)

Product: SC + TX Pro
Version: 4.x, 5.0.x
Platform: ALL
I'm using Microsoft's FrontPage to create files in my smarthtml directory. When attempting to publish my store, I get an error similar to:
" ERROR!
Unable to open destination file:[>
/html/storeid/smarthtml/_vti_cnf] "
Solution ID: S04187
Custom Pages are stored in the smarthtml directory, which is a subdirectory of your store's output directory. If FrontPage is used to create Custom Pages, it creates additional subdirectories in the smarthtml directory. When the Shopsite regeneration (publish) encounters these smarthtml subdirectories, it tries to create a FILE in the output directory of the same name. If the merchant is using the smarthtml area as a staging area for the store, then a directory will already exist in the output directory by that name. This causes the Publish to fail.
An enhanced version of the regen.cgi has been posted for ShopSite v5.0. This version ignores subdirectories in the smarthtml directory when generating. Applying this patch will resolve.
A link to the latest information for obtaining and applying ShopSite patches may be found in S03704.
For more details on ShopSite directories (as of Q1 2001):
Unix: http://www.shopsite.com/help/5.0/en-US/install/ShopSite_SC_install.html#dir_structure
NT: http://www.shopsite.com/help/4.3/en-US/install/ShopSite_SC_install-nt.html#dir_structure
Details for upgrading your version of ShopSite:
http://www.shopsite.com/help/5.0/en-US/install/upgrading.html
Solution ID: S04187

https://support.shopsite.com/KBase/questions/2355/