

ShopSite Knowledgebase

Is there a way to view the ShopSite order number through the payment processor accounts?

Product: SC

Version: ALL

Platform: ALL

I'd like to compare my payment processor records (ie: VeriSign, CyberCash, Authorize.Net, LinkPoint, etc) to my ShopSite orders by using the ShopSite order number. Is this possible?

Solution ID: S04181

No. The ShopSite order number is not passed to the payment processor accounts. The ShopSite order number cannot be reserved until AFTER the processor has responded and told ShopSite whether or not the transaction was approved. Solution ID: S04181

<https://support.shopsite.com/KBase/questions/2351/>