

## **ShopSite Knowledgebase**

### **What does it mean when a solution indicates that an "enhancement request has been submitted?"**

Product: ALL

Version: ALL

Platform: ALL

The ShopSite Solution for my issue indicates that an enhancement request has been submitted. What exactly does this mean?Solution ID: S04151

If you're looking for new ideas for working with ShopSite, visit the ShopSite Forums:

<http://support.shopsite.com/forums>

There you can collaborate with veteran ShopSite merchants, sharing work-around suggestions and customization tips and tricks!Solution ID: S04151

We receive many requests to add or change ShopSite features. When a request is escalated to ShopSite support through our CSP partners, an enhancement request is logged with our developers.

We track the number of request received for a particular feature addition or change. As the number of requests increase for any individual enhancement, the likelihood of it being incorporated into the next release of ShopSite increases.

There is a second, equally effective method to submit your request for a feature change (thereby increasing its chances of being considered). It is available through the online help feedback page. A link to the feedback page is available on most ShopSite help pages. You may also submit your enhancement request at:

<http://www.shopsite.com/help/contact/enhancement.html>

<https://support.shopsite.com/KBase/questions/2330/>