ShopSite Knowledgebase

Why am I having trouble using the OrderAnywhere drag and drop feature?

Product: SC + TX
Version: 4.x
Platform: ALL
When I try to use the drag and drop feature under Merchandising > OrderAnywhere > Show Selected Links, the cart buttons are not appearing in my website pages. Why is that?Solution ID: S04126
The receiving application for ShopSite OrderAnywhere must also support drag and drop. The application must understand the format of an tag. In other words, the receiving application has to be able to handle the fact that there is more to what is being dragged that just the visible text or graphic. Text editors often won't, but most HTML editors do, especially WYSIWYG editors.
In the case of a program that doesn't support drag and drop, the merchant can right click their mouse and use the Copy Link Location and then paste to the editor, or they can use the Show HTML instead of Show Links, and then just do a normal cut-and-paste into their application.

https://support.shopsite.com/KBase/questions/2319/