

ShopSite Knowledgebase

When using the "My Store" icon, how can I retain two browser windows when switching between my actual store and ShopSite?

Product: SC + TX

Version: 4.x, 5.0

Platform: ALL

Sometimes when I use the "My Store" icon a new browser window opens and sometimes it opens in the window I'm using to manage ShopSite. How can I prevent the latter?Solution ID: S04101

The HTML for the "My Store" link includes this attribute in the AREA map tag:

TARGET="SSstore"

and for the help button:

TARGET="SShelp"

These TARGET attributes open a new window for the specified HREF="URL" and the window is internally known to the browser as SSstore or SShelp. If another TARGET tag is encountered that targets the same name, it will just load the new URL in that window if that window is still open.

When you open ShopSite in a fresh browser window and click on the "My Store" icon, a new window will open named SSstore. If you close the original browser window and return to ShopSite in the new SSstore window, you will stay in this window when you click the "My Store" icon again.

To regain the two browser settings, close all browser windows. When you re-enter ShopSite, you will get the second window when using the "My Store" icon. To avoid the issue, do not close the original browser window and continue to use this window to manage your ShopSite.

<https://support.shopsite.com/KBase/questions/2309/>