ShopSite Knowledgebase

store shows the price for each product twice

Product: ALL
Version: ALL
Platform: ALL
When buyer visits store to make a purchase, they see the same price listed twice for each product.
Solution ID: S04017
In the ShopSite backoffice admin, the locale settings have an alternate currency option where the merchant can add to display prices in two currencies. If the same currency is used for both the primary and alternate options, the price is displayed twice.
The Solution is to either deselect the alternate currency option or (if you really do want to display the price in an alternat currency) change it to a different currency.
Note that prices and totals on the order form are only calculated and shown in the primary currency.

https://support.shopsite.com/KBase/questions/2281/