

ShopSite Knowledgebase

store shows the price for each product twice

Product: ALL

Version: ALL

Platform: ALL

When buyer visits store to make a purchase, they see the same price listed twice for each product.

Solution ID: S04017

In the ShopSite backoffice admin, the locale settings have an alternate currency option where the merchant can add to display prices in two currencies. If the same currency is used for both the primary and alternate options, the price is displayed twice.

The Solution is to either deselect the alternate currency option or (if you really do want to display the price in an alternate currency) change it to a different currency.

Note that prices and totals on the order form are only calculated and shown in the primary currency.

<https://support.shopsite.com/KBase/questions/2281/>