

ShopSite Knowledgebase

Is it possible to integrate a payment (credit card) processor with ShopSite that isn't included by default?

Product: PRO

Version: ALL

Platform: ALL

Is it possible to integrate a payment processor with ShopSite that's not listed under the Commerce Setup -> Payment menu (payconfig.cgi)? Solution ID: S04012

It's possible to create a custom API with ShopSite Pro's Order API feature. You would need to write your own interface to the payment processor. Note that the custom cgi specified in the Order API settings runs AFTER the order is completed as far as ShopSite is concerned. Because of this, there are a few things that would need to be taken into consideration with the custom script.

One known consideration is credit card rejections. If the script is written to delete the completed order in these instances, the shopper would have to start filling their basket all over again to attempt the order a second time. Updated information on successful work-arounds, to this as well as many customization issues, are often posted to the ShopSite forums at:

<http://support.shopsite.com/forums>

ShopSite Support recommends using the credit card gateways presently offered with ShopSite, where the integration/interfaces are already included.

<https://support.shopsite.com/KBase/questions/2278/>