ShopSite Knowledgebase

April 2003 email from Authorize.net regarding connecting via IP address

Product: ALL
Version: ALL
Platform: ALL
I recently (April 2003) received an email from Authorize.net advising that I might have to make changes to my shopping cart in order for it to continue working with Authorize.net. Does this affect my ShopSite? Is there anything that I need to do?Solution ID: S5475
Answer: No.
ShopSite has always connected to Authorize.net by their hostname, secure.authorize.net, not by an IP address, so this email does not apply to ShopSite merchants.
The part of the email regarding your server having a firewall that only allows contact from certain IP's is something that you should take up with your hosting provider, but in general this should not be an issue either.
The contents of the email from Authorize.net that merchants may have received is as follows:
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IMPORTANT MESSAGE; ACTION MAY BE REQUIRED
Dear Authorize.Net Merchant:
As part of Authorize.Net's ongoing commitment to continually improve and enhance our services to you, we are pleased to announce that we are establishing a secondary transaction processing system and facility that will serve as a backup to our primary transaction processing Payment Gateway. In the event of a natural disaster or other catastrophic event that may negatively affect the primary Payment Gateway, our backup system will enable us to quickly restore your Authorize.Net transaction processing service.
In order to implement this backup system, the primary Authorize.Net Payment Gateway will experience a brief system downtime on May 7, 2003 between the hours of 12:00 a.m. to 2:00 a.m Pacific time. During this time the Payment Gateway will be inaccessible for transaction processing.
PLEASE BE ADVISED that your Payment Gateway service may be affected as a result of this implementation in the following ways:
If you still direct transactions to the Authorize.Net Payment Gateway using an IP address, you will NOT be able to process transactions. If you are using an IP address, please modify your integration to post transactions to the Payment Gateway via the following URL:
https://secure.authorize.net/gateway/transact.dll
Failure to connect to the Authorize.Net Payment Gateway via the above URL before May 6, 2003 may result in a broken connection and failed transactions.
? If your rules-based firewall only allows incoming traffic from designated Internet Protocol (IP) addresses, you may need to contact Authorize.Net directly to obtain new Payment Gateway IPs. Failure to modify your firewall's Authorize.Net IP configuration before May 6, 2003 may result in a broken connection and failed transactions.
Note: If you are not sure whether your service may be affected in the ways described above, please contact your web developer or shopping cart provider for clarification.
For more information about the possible impact this implementation may have on your Authorize.Net Payment Gateway account, please contact Customer

Support at support@authorize.net or at 1-877-447-3938.
Thank you for your patience and cooperation while we work to improve your
Authorize.Net Payment Gateway service.
Authorize.Net Corp.
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Again, this email from Authorize.net does not apply to the ShopSite shopping cart program.

https://support.shopsite.com/KBase/questions/2240/