

ShopSite Knowledgebase

incorrect link / path results in broken images

ShopSite: SC + TX

Version: 4.2x

Platform: ALL

The images in the store are not displaying correctly. The image path differs from the store media path. Solution ID: S03857

This may result if images are uploaded and then the auth file is switched, changing the store url. The fix is to select all images -> Edit Image Attributes and adjust the image url to the correct path.

NOTE - If any of the image attributes were edited, this step will overwrite those changes and they will need to be redone.

<https://support.shopsite.com/KBase/questions/2226/>