

## **ShopSite Knowledgebase**

### **Can't set shipping option in 6.x Starter store.**

Product: SC

Version: 6.0.3 and earlier Starter and Express

OS: All

In ShopSite 6.0.x Starter stores the shipping configuration screen is not functioning correctly. The result of setting the shipping option will usually result in "Shipping by Currency" being selected.

Solution ID: S05445

Work-a-round: Select the desired shipping option and then click on the "Configure" button. Perform any configuration necessary and click on the "Save Changes" or "OK" button to return you to the "Select and Configure Shipping Option" screen. On this screen click on the Cancel button or on one of the Navbar images to exit the screen. Do NOT click on the Save Changes button or the change will be cancelled.

Note: that if the merchant goes to the shipping configuration screen again and clicks the "Save Changes" button after using this method the change will be over written and they will have to repeat the process.

This will be fixed in the next version of ShopSite AFTER version 6.0.3.

<https://support.shopsite.com/KBase/questions/2167/>