

## **ShopSite Knowledgebase**

**When downloading tar and cgi files for an upgrade, what mode should my FTP server be in?**

Product: ShopSite SC and ShopSite TX

Version: all

When downloading tar and cgi files for an upgrade, what mode should my FTP server be in?Solution ID: S03733

Tar files and cgi files are downloaded in binary mode. Only text files should be downloaded in ascii mode.

Solution ID: S03733

Additional details on upgrading may be found at <http://www.shopsite.com/help/upgrading.html> . For information on downloading patches, see ShopSite Solution S03704.

<https://support.shopsite.com/KBase/questions/2160/>