

ShopSite Knowledgebase

Why does the Pages or Products screen change when I view through the back office?

Product: ShopSite SC and ShopSite TX

Version: 4.x

When accessing Pages (/pages.cgi) or Products (/products.cgi) through the back office screen (/start.cgi), the default screen changes. Solution ID: S03726

You will see either the Basic or the Advanced Edit screen. ShopSite retains the mode last used and will display that screen as the default the next time the user accesses that function. This is intended to allow users to regularly work in their preferred mode.

There are links on the Basic and Advanced screens to switch user into the other mode (thus changing the default until the next time the mode is switched). Solution ID: S03726

<https://support.shopsite.com/KBase/questions/2158/>