ShopSite Knowledgebase

Users getting message about secure and nonsecure information

When users click to order a product in a Shopsite store, they are prompted with an error/warning message stating that "This page contains both secure and non-secure items. Do you want to display the non-secure items?" Solution ID: S03693
This browser warning occurs due to the fact that the shopping basket or a secure page is trying to call an image, CSS file, Flash file, or JavaScript file non-securely.
You will need to pull up your shopping basket after accepting this message and right click into the shopping basket and view the source code by choosing View Source.
Upon looking at the source here, you will more than likely see an image or the like being called non-securely. By non-securely we mean that the image will be referenced in the code as http:// and not as https://. You will need to scan the code to determine what parameter is being called through http:// and locate the parameter in the ShopSite backoffice and change the image URL or the like in the backoffice to use your https:// URL and not http://.

https://support.shopsite.com/KBase/questions/2131/