

ShopSite Knowledgebase

'Error verifying store.auth'

Product: ShopSite SC

Version: All

Platform: All

When clicking to order an item (buy button or link) an error is returned:

This store may not be authorized to run ShopSite software. Please contact the merchant or webmaster.

Solution ID: S03686

Check URL in the store.auth file to verify that it matches the URL to the store used in the browser.

If a new auth file is obtained, see Solution S03192 for full instruction on how to replace the store.auth file.

<https://support.shopsite.com/KBase/questions/2124/>