ShopSite Knowledgebase

'The specified CGI application misbehaved Exception: STATUS_ACCESS_VIOLATION'

When running start.cgi for the first time on a new ShopSite store on an NT server, you may get this error:
CGI Error
The specified CGI application misbehaved by not returning a complete set of HTTP headers. The headers it did return are:
Content-type: text/html
[main] C:ShopSitessstart.cgi 1000 (0) handle_exceptions: Exception: STATUS_ACCESS_VIOLATION
[main] start 1000 (0) exception: trapped!
Also, you did NOT get prompted for a username/password when running the script.Solution ID: S03483
The problem is in fact that you did not get prompted for a password. When running cgi scripts on an NT server that are password protected, the cgi's will run as the user that you logged in as. All permissions in the store are set up to allow the merchant user to access them, not the IUSR account. When running the scripts without password protecting them, they run as the IUSR account and do not have the proper permissions to access the scripts.
To fix this problem, password protect the directory.

https://support.shopsite.com/KBase/questions/2072/