ShopSite Knowledgebase

Some international orders are being declined by CyberCash.

A lot of international customers may be complaining about being rejected by CyberCash, although all of their information is correct. Solution ID: S03244
CyberCash will only accept three characters for the country name. But, they don't care what the characters are. So if the customer puts a message on their site that says "Country: must be exactly three characters" it should solve the problem that you're seeing.

https://support.shopsite.com/KBase/questions/2045/