

## **ShopSite Knowledgebase**

### **Pull-down menu options that contain quotes (") don't show up right in receipts.**

For instance, if you have a pull-down menu option that says:

12" pizza

And the user selects that one, it will show up in the billing screen and on the receipts as simply:

12

Solution ID: S03178

This is because their quote closes our beginning quote. To get around this, use the HTML special character tag "" for quotes. For example, change:

12" pizza

To:

12&quot pizza

And it will show up correctly.

<https://support.shopsite.com/KBase/questions/2026/>