ShopSite Knowledgebase

Page still shows up on web site but not in the back office.

VERSION: v6.x and earlier
PRODUCT: ALL
PLATFORM: ALL
An old page that I created in ShopSite can be seen on my web site, but it does not appear in the list of pages in the back office (I deleted it), so I can't modify the page. What can I do?
Solution ID: S02813
Since v4.3, ShopSite has removed the html file associate with
a ShopSite Page record when the Page record is deleted. This is not true
(yet) for a Product record's More Info Page. This enhancement will be in
the next version, v7.0. Also, if the file name is changed in the Page record (not the record
deleted), the old file name is not removed.
In order to modify/delete pages that are no longer associated with a ShopSite Page, you will have to either create a new Page through ShopSite with the same file name and then delete it, or FTP your own page with that file name to the server to overwrite the old file, or delete the page via FTP.

https://support.shopsite.com/KBase/questions/1996/