

ShopSite Knowledgebase

Getting DNS errors on host 'localhost' when clicking on Finalize Order

When you click on 'Finalize Order' (when ordering a product), you get a DNS error: "Cannot locate host: localhost". Solution ID: S02735

When ShopSite is first installed, defaults are set in Technical Settings for secure URL's, that look like:
`https://localhost/ssm_bo.cgi`

This is meant to be changed to the URL that you would use through your secure URL (using `https://`) to access your back office or shopping basket. The defaults will **not** work for this.

<https://support.shopsite.com/KBase/questions/1981/>