ShopSite Knowledgebase

Password protection in back office doesn't work after clicking on a back office button

Accessing start.cgi works fine, and so does pages.cgi, products.cgi, etc. But when you click on a button (Return to Main, Add Product, etc), you get a User Name could not be determined error.Solution ID: S02524
This is common when Front Page extensions are installed on the server. It appears that in some cases, Front Page will edit the .htaccess file. The .htaccess file should have something like this:
require valid-user
But FrontPage modifies it to look like:
require valid-user
So, when you initially run start.cgi (using GET), or click on a link to pages or products (also GET), password protection is working. But when doing a form submit (like the Return to Main or Add Product button), you're using POST which isn't password protected.
Simply editing this Limit directive to add the POST and PUT should fix the problem.

https://support.shopsite.com/KBase/questions/1940/