ShopSite Knowledgebase

Install (wwwinstall.cgi) produces 'Out of Memory!' error when run

Product: ALL
Version: ALL
Platform: ALL
When wwwinstall.cgi is started the first message displayed is an 'Out of Memory!' error.
Solution ID: S02407
If the store.auth file was not correctly copied so that the file is empty (zero bytes long) or otherwise corrupted, wwwinstall.cgi will attempt to use more memory than the server has available.
Copy the original store.auth into the directory you are running wwwinstall.cgi from. Verify that its length is greater than zero (e.g. ls -l store.auth). Solution ID: S02407
Make sure that the store.auth file was created for the correct OS your server is running. There are two types of .auth files:
.auth files created for 'big-endian' servers such as Solaris/SPARC and IRIX can only be used with ShopSite on big-endian platforms.
.auth files created for 'little-endian' (Intel-based) platforms such as Linux, FreeBSD, BSDi, and Windows NT/2000 can only be used with ShopSite on little-endian platforms.
Solution ID: S02407
If you cut-and-pasted the contents of the store.auth from text given by the auth file generator or sent to you in an email into a file on the server, make sure that you didn't include the lines of dashes that sometimes surrounds the store.auth itself. Only the contents between the two lines of dashes should be in the store.auth file.
Solution ID: S02407
If the filesize of the store.auth file is greater than zero, make sure you used the correct methods of getting the auth file to the server. FTP'ing an auth file to and from Windows machines to UNIX servers can sometimes corrupt files if not done in the right mode. If the file was created on Windows (in Notepad or Word, for example) and is destined for a store on a UNIX server, then FTP it to the server in ASCII mode so the FTP client will make the translation into a UNIX text file format.

https://support.shopsite.com/KBase/questions/1930/