ShopSite Knowledgebase

When accessing the ShopSite backoffice through cgiwrap, "Username Could Not be determined" error

Product: ALL
Version: ALL
Platform: ALL
When trying to access the back office through cgiwrap, you get the error: "Username cound not be determined". You're never prompted for a password.Solution ID: S02402
When installing cgiwrap there is an installation option that forces cgiwrap to check for .htaccess files before accessing scripts. By default this option isn't enabled. The only known solution to fix this is to reinstall cgiwrap so that you can enable this options during the installation.

https://support.shopsite.com/KBase/questions/1926/