

ShopSite Knowledgebase

Starting towards the end of January 2016, errors connecting to Doba

Product: ALL

Version: 12 sp2 r1 and older

Platform: ALL

Beginning in January 2016, for merchants using Doba products in ShopSite the shipping amounts on Doba products don't show up in the cart and new Doba products and watchlists can't be imported into ShopSite. Also, new merchants attempting to register their Doba account in ShopSite would get an error message similar to "Doba curl return error peer certificate cannot be authenticated with given CA certificate. Error code 60."

This is caused by Doba installing a new SSL certificate for their doba.com server signed by a new root Certificate Authority (CA) that is not included in the valid CA certificate file included with ShopSite. This CA will be added in the CA certificate file for all future versions. For ShopSite 12 sp2 r1 and older, adding the following certificate to the cacerts.pem file in the 'certs' subdirectory of the shopping cart cgis directory will resolve this issue:

COMODO RSA Certification Authority ===== -----BEGIN
CERTIFICATE-----

```
MIIF2DCCA8CgAwIBAgIQTKr5yttjb+Af907YWwOGnTANBgkqhkiG9w0BAQwFADCBhTELMAkGA1UE
BhMCR0lxGzAZBgNVBAgTEkdyZWZ0ZXIgdWZuY2hlc3RlcjEQMA4GA1UEBxMHU2FsZm9yZDEaMBG
A1UEChMRQ09NT0RPIENBIEExpbWl0ZWQxKzApBgNVBAMTIkNPTU9ETyBSU0EgQ2VydGlmaWNhdGlv
```

```
biBBdXRob3JpdHkwHhcNMTAwMTE5MDAwMDAwWhcNMzgwMTE4MjM1OTU5WjCBhTELMAkGA1UEBhMC
R0lxGzAZBgNVBAgTEkdyZWZ0ZXIgdWZuY2hlc3RlcjEQMA4GA1UEBxMHU2FsZm9yZDEaMBGGA1UE
ChMRQ09NT0RPIENBIEExpbWl0ZWQxKzApBgNVBAMTIkNPTU9ETyBSU0EgQ2VydGlmaWNhdGlvbiBB
dXRob3JpdHkwggliMA0GCsQGSIsb3DQEBQUAA4ICDwAwggIKAoICAQCR6FSS0gpWsaWNNJN3Fz0Rn
dJkrN6N9I3AAcbxT38T6KhKPS38QVr2fcHK3YX/JSw8Xpz3jsARh7v8RI8f0hj4K+j5c+ZPmNHrZ
FGvnnLOfOlJ6dq9xkNfs/Q36nGz637CC9BR++b7Epi9Pf5l/tfxnQ3K9DADWietrLNPTj5gcFKt+
5eNu/Nio5Jlk2kNrYrhV/erBvGy2i/MOjZrkm2xpmfh4SDBF1a3hDTxFYPwyllEnvGfDyi62a+pG
x8cgoLEfZd5iCLqkTqnyg0Y3hOvozIFIQ2dOciqbXL1MGyiKXCJ7tKuY2e7gUYPDUCUZObT6Z+pUX
2nwzV0E8jVHtC7ZcryxjGt9XyD+86V3Em69FmeKjWiS0uqlWPC9vqv9JWL7wqP/0uK3pN/u6uPQL
OvnoQ0leidiEyxPx2bvhWC4jChWrBQdnArncevPDt09qZahSL0896+1DSJMwBGB7FY79tOi4lu3
sgQiUpWak2nojxl8ZEDLXB0AuqLZxUpaVICu9ffUGpVRr+goyhhf3DQw6KqLCGqR84onAZFdr+C
GCE01a60y1Dma/RMhnEw6abfFobg2P9A3fvQQoh/ozM6LIweQRGBY84YcWsr7KaKtzFcOmpH4MN5
WdYgGq/yapiqcrxXStJLnbsQ/LBMQeXtHT1eKJ2czL+zUdqnR+WEUwIDAQABO0lwQDAdBgNVHQ4E
FgQUu69+A36pvE8h16t7jiY7NkyMtQwDgYDVR0PAAQH/BAQDAgEGMA8GA1UdEwEB/wQFMAMBAf8w
DQYJKoZIhvcNAQEMBQADggIBAArx1UaEt65Ru2yyTUEUAJNMnMvIwFTPoCWOAvn9sKIN9SCYPBMT
rFaisNZ+EZLpLrqlPpysb0ZRGxhNaKatBYSaVqM4dc+pBroLwP0rmEdEBsqplT6xf4FpuHA1sj+
nq6PK7o9mfjYcwIYRm6mnPTXJ9OV2jeDchzTc+CiR5kDOF3VSXkAKRzH7JsgHACKaVd4sJn8OoSg
tZx8jb8uk2IntznaFxiuvTwJaP+EmzzV1gsD41eeFPfR60/lvYcjt7ZJQ3mFXLrrkuhgxuhoqEwW
sRqZCuhTLJK7oQkYdQxLqHvLI7cawiiFwxv/0Cti76R7CZGYZ4wUAc1oBmpjIXUDgliKBoHGhfKp
pC3n9KUkEEEdys30jXIYsQab5xoq2Z0B15R97QNKyVDb6KkBPvVWmckejjk9u+UJueBPSZI9FoJA
zMxZxuY67RluaTxslbH9qh17f4a+Hg4yRvv7E491f0yLS0Zj/gA0QHDBw7mh3aZw4gSzQbzpgJHq
ZJx64SIDqZxubw5IT2yHh17zbqD5daWbQOhTsiedSrAdyGN/4fy3ryM7xft0kL0fJuMAsaDk52
7RH89eiWsn2/x20Kk4yI0MC2Hb46TpSi125sC8KKfPog88Tk5c0NqMuRkrF8hey1FGImDoLnzc7I
LaZRfyHBNVOFBkpdn627G190 -----END CERTIFICATE-----
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If you do not have access to the cacerts.pem file, please request that your hosting provider make this

addition for you.

<https://support.shopsite.com/KBase/questions/2570/>