ShopSite Knowledgebase

Custom Checkout Fields and values not showing up on thankyou receipt

Product: ShopSite Pro
Version: 6.3
Platform: ALL
I am using the 'Custom Checkout Fields' feature of ShopSite Pro in my ShopSite Pro v6.3 store. Everything is working, except that I have checked the checkbox in the settings for the field(s) (found in Commerce Setup -> Order System) to display the value of my custom field(s) on the Thank You screen, but they are not showing up there. How can I resolve this?Solution ID: S5479
A patch has been issued to resolve this 6.3 problem. The patch file is located on the ShopSite partners FTP site, so please contact your ShopSite reseller so that they can download and apply this patch for you.
The patch file to get to resolve this issue is:
thankyou.cgi
This patch needs to replace the file of the same name in the Shopping Cart CGI Directory (this directory is usually named 'sc' or 'sb').
NOTE: This problem only affects display of the fields on the thankyou receipt screen, the information is still available in the email receipts (if that option is selected in the Custom Field settings) and in the View Orders screen and the order download files.

https://support.shopsite.com/KBase/questions/2472/