ShopSite Knowledgebase

Why can't I search for a product with an apostrophe (') or other special characters in the title?

Product: SC + TX
Version: 5.0.1 and earlier
Platform: ALL
"Bob's Book" is the name of one of my products. When using the search field in my ShopSite generated store pages, I try searching for:
Bob's Book
Bob's
Bobs Book
Bobs
I get a message that says "No products for the search:". However, when I try searching for:
Bob Book
Bob
it returns the correct product. Why is that?Solution ID: S05283
The search function may interpret some special characters as a space. When this happens, it displays "no products" as the result for that search. The apostrophe (') is one known example of this.
This has been submitted as a problem report to the developers and will be corrected in future releases.
Solution ID: S05283

https://support.shopsite.com/KBase/questions/2452/