

## **ShopSite Knowledgebase**

### **Problem with thankyou.cgi while running Order API**

Product: ShopSite

Version: 4.x and 5.0

Platform: All

OS: All

If merchant is using Order API ( Custom CGI), and buyer puts eight-bit characters (Example: 'u' with two dots on top of 'u') in the name field (possibly other fields as well), then the output of the Order API will be corrupted. This corruption may include incomplete, garbled and missing variables.

Solution ID: S04219

There has been a thankyou.cgi patch build to fix this problem in version 5.0. Patch is on our ftp site. A link to the latest information for obtaining and applying the patch may be found in solution S03704

<https://support.shopsite.com/KBase/questions/2376/>