

## ShopSite Knowledgebase

### **Can I use the CyberCash payment gateway in ShopSite v6.x and newer?**

Product: ALL

Version: 6.x+

Platform: ALL

I have an existing CyberCash account, but I don't see CyberCash listed among the available credit card payment gateways in Commerce Setup -> Payment of my ShopSite v6.x store. Can I use CyberCash with ShopSite v6.x?

Solution ID: S5473

The CyberCash option does not show up by default in new ShopSite stores (since v6.0) because VeriSign is no longer signing up merchants for new CyberCash accounts. If you have an existing CyberCash account, then you can make ShopSite's CyberCash option visible by creating a blank file called 'cybercash.aa' in your store's ShopSite Data Directory (see Preferences -> Hosting Service if you don't know where your Data Directory is located). The CyberCash option will then be available for configuration in Commerce Setup -> Payment.

Existing ShopSite merchants who use (or used) CyberCash will still see the CyberCash option because they will have an existing cybercash.aa file.

Note: since CyberCash was bought by VeriSign, it is likely that you can also ask VeriSign to switch your CyberCash account to a VeriSign Payflow Pro account, which is also a supported payment gateway in ShopSite.

<https://support.shopsite.com/KBase/questions/2195/>