

ShopSite Knowledgebase

Custom CGI/Order API and order database download do not have a separate field for the Shipping method

Product: ShopSite SC

Version: v4.2

When using Custom CGI/Order API and in the order database download file, there is not a field for the Shipping Method selected. The only field that contains this information is the "AllTotals" field. Solution ID: S03703

This is a bug in the current version. The workaround would be to parse the shipping information out of the AllTotals field.

<https://support.shopsite.com/KBase/questions/2140/>