

ShopSite Knowledgebase

Is it possible to have the merchant e-mail receipt sent to more than one email address?

Is it possible to allow more than one person to receive the merchant email? For example, one for management and one for fulfillment? Solution ID: S02833

ShopSite v6.2x and earlier:

The merchant e-mail can only go to one e-mail address. What most merchants will do in this situation is to create an e-mail alias that will go to two different e-mail addresses - whoever administrates the mail server should be able to easily set that up for you.

ShopSite v6.3x and newer:

In ShopSite v6.3 an 'Order notifications Cc' field was added in the Preferences -> Hosting Service menu that allows you to specify as many email addresses to be copied on the merchant email receipt as you want.

<https://support.shopsite.com/KBase/questions/1997/>