

ShopSite Knowledgebase

Error: Problem: Could not determine current working directory.

When trying to run the wwwinstall.cgi file the following error message occurs:

Error

Problem: Could not determine current working directory.

Solutions:

1. Ensure the web server has read/write/execute permissions in the install directory.
2. Ensure that all the directories above the install directory have read/execute permissions for the web server.

Solution ID: S02778

Usually, it's the second option that causes this error. To check this, check all of the directories above the installation directory. For example, if you're installing from the /usr/local/etc/httpd/cgi-bin directory, then /usr should have read/execute permissions for the web server, /usr/local should, /usr/local/etc should, etc.

<https://support.shopsite.com/KBase/questions/1985/>